

# QUICK START GUIDE



iStaySafe Pty Ltd  
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Phone: 1300 872 256  
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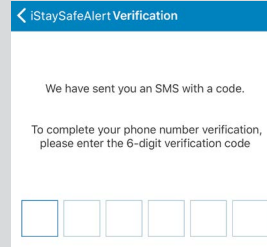
## 1 DOWNLOAD THE APP

- Receive SMS on your phone to download app
- Make a note of the code
- Follow link to store for your device and install app
- Press continue after welcome message
- Enter the code from the SMS
- Agree to permissions for tracking and locating
- **iStaySafeAlert app** successfully installed on your phone and locating

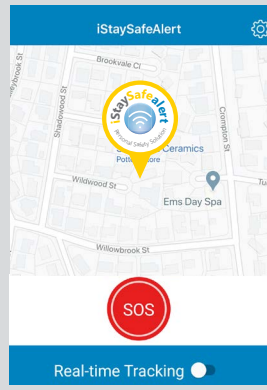
### IF MONITORED

- Connect with your **monitoring centre** to confirm the app is installed and running
- Confirm address is correct
- Monitoring centre will complete setup of emergency contacts

Monitoring Centre would like to pair with your mobile device. Your verification code is [123456](#). To download the app click – [iOS device](#) or [Android device](#).



Permissions for tracking  
I allow all TicTocTrack monitoring app users to monitor my activity, receive regular location updates and alerts all the time my device is turned on and the iStaySafeAlert app is installed on my phone

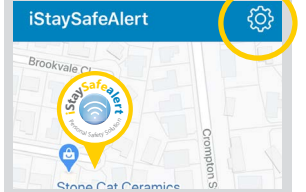


## 2 PAIR BUTTON TO PHONE

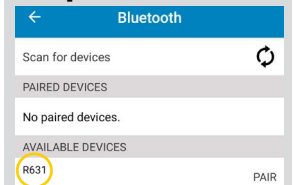
- Turn **Bluetooth** on in your phone settings
- Open the **iStaySafeAlert app** on your phone
- Remove any plastic battery separator from the button
- Press button for **3 seconds** (there'll be a light flash and a sound repeated 3 times)
- Bring button close to the phone
- Click **settings cog** and select **Manage SOS button** to pair device
- Choose device to pair from the list of available devices
- Device is called R631
- Whenever your button and phone get separated by over 50m or by barriers that may block Bluetooth signal the button will make a series of sounds
- Your button will re-pair automatically when it is back in range and beep.



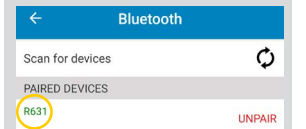
### Settings COG



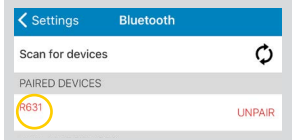
### Not paired



### Paired - connected



### Paired - disconnected



### 3 HOW TO TRIGGER AN ALERT

- Double click the **button** to send an SOS
- Your mobile phone will vibrate to confirm the SOS has been sent

OR

- Press SOS on the **iStaySafeAlert app** to activate an SOS alert
- SOS button will turn to **CANCEL** with line timer for 5 seconds - press to cancel the SOS
- SOS button will turn to **SENT** to confirm SOS alert has been sent



### 4 WHAT HAPPENS WHEN YOU TRIGGER AN ALERT

- Your emergency contacts will receive an SOS alert that shows your address and provides a hyperlink to the location on a map

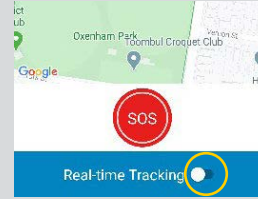
#### IF MONITORED

- Your monitoring centre will receive a data string with client ID and will action as required

Rachel P sent an SOS.  
 Device location: Unit 1/23 Park St, New Farm QLD 4005, Australia  
 Speed: 0  
 Goto: <https://www.google.com/maps/search/?api=1&query=-27.466990,24.59,+153.05773r979e>

### 5 REAL-TIME TRACKING

- Real-time tracking acts like a **concierge** service whilst walking to a car at night or when feeling unsafe
- Turn **real-time tracking** on when required using the toggle switch on the app home screen
- When toggled on/off, a notification goes to emergency contacts and/or monitoring centre



Rachel's iStaySafeAlert turned on real-time tracking. To check movements please log into the TicTocTrack App.

Rachel's iStaySafeAlert turned off real-time tracking.

### 6 SAFETY & TIPS

- Place the iStaySafeAlert button and opener on the provided key-ring
- Store the **spare battery** somewhere safe as they are a choking hazard for small children
- For battery replacement instructions to go [www.istaysafealert.com.au/resources/](http://www.istaysafealert.com.au/resources/)



Scan QR code to link to the iStaySafeAlert app



Dimensions	D37mm x T9mm
Weight	12g
Wireless	Bluetooth 4.0 (Bluetooth Low Energy)
Range	0~50meters
Buzzer	80dB
Indicator	Blue LED
Battery	CR2032 button battery x 1
Water-proof	IP67
Battery life	Up to 1 year
Supported Devices	iOS and Android Devices



QSG-A4  
-ISSA-M-3