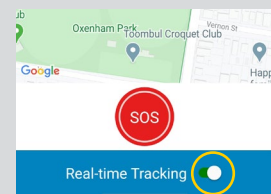


## 5 REAL-TIME TRACKING

- Real-time tracking acts like a **concierge** service whilst walking to a car at night or when feeling unsafe
- Turn **real-time tracking** on when required using the toggle switch on the app home screen
- When toggled on/off, a notification goes to emergency contacts and/or monitoring centre



Rachel's iStaySafeAlert turned on real-time tracking. To check movements please log into the iStaySafe App.

Rachel's iStaySafeAlert turned off real-time tracking.

## 6 SAFETY & TIPS

- Place the iStaySafeAlert button on the provided keyring
- Store the **spare battery** somewhere safe as they are a choking hazard for small children
- For battery replacement instructions go to

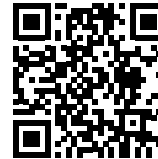


[www.istaysafealert.com.au/resources/](http://www.istaysafealert.com.au/resources/)

## 7 GEO-FENCES

- Geo-fences can be put in place which will send alerts to emergency contacts and/or monitoring centre when entering or leaving a particular area
- Multiple geo-fences can be set up for dates, days and times

To find out more about your device scan to link to [www.istaysafealert.com.au](http://www.istaysafealert.com.au)



Dimensions	D37mm x T9mm
Weight	12g
Wireless	Bluetooth 4.0 (Bluetooth Low Energy)
Range	0~50 meters
Buzzer	80dB
Indicator	Blue LED
Battery	CR2032 button battery x 1
Water-proof	IP67
Battery life	Up to 1 year
Supported Devices	iOS and Android Devices



QSG-  
iSSA-  
M-V3.0

## QUICK START GUIDE



iStaySafe Pty Ltd  
 ABN: 22 159 734 764  
 Phone: 1300 872 256  
 Email: [enquiries@istaysafe.com.au](mailto:enquiries@istaysafe.com.au)

## 1 DOWNLOAD THE APP

- Receive SMS on your phone to download app
- Make a note of the verification code
- Follow link to store for your device and install the app
- Press continue after the welcome message
- Enter the verification code from the SMS
- Agree to permissions for tracking and locating
- **iStaySafeAlert app** successfully installed on your phone and locating
- Connect with your **monitoring centre** to confirm the app is installed and running
- Confirm your address is correct
- Monitoring centre will complete setup of emergency contacts

Monitoring Centre would like to pair with your mobile device. Your verification code is [123456](#). To download the app click – [iOS device](#) or [Android device](#).

< iStaySafeAlert Verification

We have sent you an SMS with a code.

To complete your phone number verification, please enter the 6-digit verification code

□ □ □ □ □ □

Permissions for tracking

This app collects location data to track your location even when the app is closed or not in use. I allow all iStaySafe monitoring app users to monitor my activity, receive regular location updates and alerts all the time my device is turned on, and the iStaySafeAlert app is installed on my phone.

To view the full terms of conditions visit here :- <https://istaysafealert.com.au/terms-conditions/>

I AGREE >

< Permissions Permissions

Please allow all the following permissions to start the application

Location  
Access to your location is required to enable monitoring and real-time tracking

I AGREE >

## 2 PAIR BUTTON TO PHONE

- Turn **Bluetooth** on in your phone settings
- Open the **iStaySafeAlert app** on your phone
- Press button for **5 seconds** (there'll be a light flash and a sound repeated 3 times)
- Bring button close to the phone
- Click **settings cog** and select **Manage SOS button** to pair device
- Choose device to pair from the list of available devices
- Device is called R631
- Whenever your button and phone get separated by over 50m or by barriers that may block Bluetooth signal, the button will make a series of sounds
- Your button will re-pair automatically when it is back in range and will beep to notify you

Settings COG

iStaySafeAlert

Not paired

Bluetooth

Scan for devices

PAIRED DEVICES

No paired devices.

AVAILABLE DEVICES

R631 PAIR

Paired - connected

Bluetooth

Scan for devices

PAIRED DEVICES

R631 UNPAIR

Paired - disconnected

Bluetooth

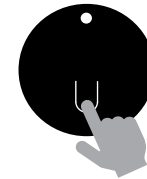
Scan for devices

PAIRED DEVICES

R631 UNPAIR

## 3 HOW TO TRIGGER AN SOS ALERT

- Double click the **button** to send an SOS
  - Your mobile phone will vibrate to confirm the SOS has been sent
- OR
- Press the SOS icon on the **iStaySafeAlert app** to activate an SOS alert
  - SOS icon will turn to **CANCEL** with line timer for 5 seconds - press to cancel the SOS
  - SOS icon will turn to **SENT** to confirm SOS alert has been sent



## 4 WHAT HAPPENS WHEN YOU TRIGGER AN SOS ALERT

- Your emergency contacts will receive an alert that shows your address and provide a hyperlink to the location on a map
- Your monitoring centre will receive a data string with client ID and will action as required

Rachel P sent an SOS.  
Device location: Unit 1/23  
Park St, New Farm QLD  
4005, Australia  
Speed: 0  
Goto: <https://www.google.com/maps/search/?api+1&query+-27.466990+2459,+153.05773r979e>